



Let's fly away!

Cómo sobrevivir en inglés en un viaje de negocios.





“Travel is the only thing that makes you richer.”

Except business trips; they make your company richer.

Structure of the Seminar



Trip, Travel, Journey

Understanding the differences

Airport language

Arriving, checking in and getting through customs

The airplane

Main vocabulary

Ways of transport

How to avoid scams and other useful tips

At the hotel

Checking in and relaxing

Helpful phrases

A quick overview of the useful sentences

Trip, Travel or Journey?



English vs Spanglish – what's the difference?





Trip (noun)

1. To go somewhere, for business or pleasure and to return.
2. Usually meant to be short

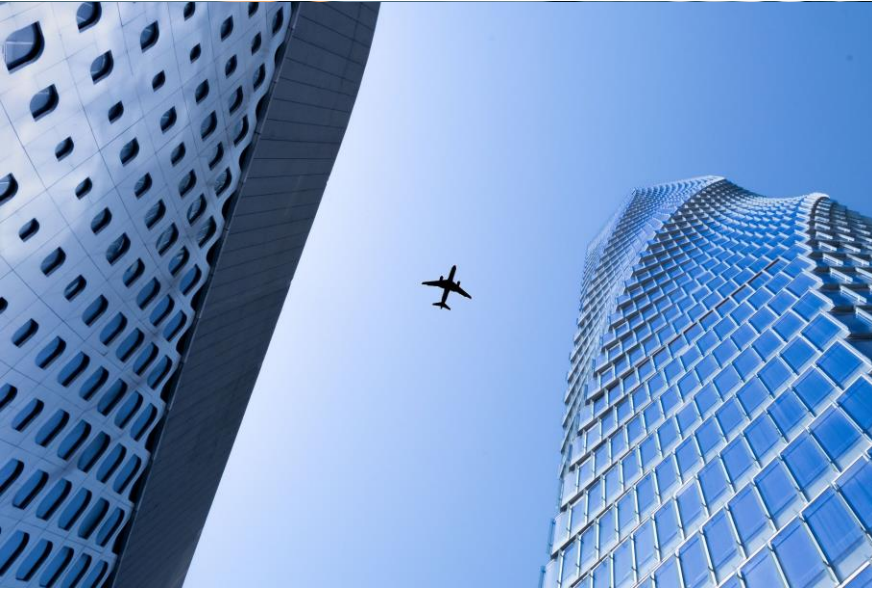
Eg: Business trip, weekend trip, city trip,...

We typically use the verbs “*take*” or “*go*” with trip.



Tickets, please.

- A round-trip is a ticket for going and coming back
- A one-way ticket is only for going



Travel: Noun and Verb

- The verb is used to describe going somewhere else
- Used to describe to the act

Eg: Travel in that region of the world is dangerous

Journey (noun)

- It refers to the act, the way or the length of getting somewhere
- It could also refer to a metaphor, where the journey is a step in our life.



Airport stages



Booking

When you pay the ticket you “book” it

Checking in

You arrive at the airport and drop off your luggage

Boarding

At your gate you get on the plane when your boarding pass gets called

Taking off

When your plane finally leaves



Airport language

The difference between gate and lounge,
oversized luggage and carry on,
visa and credit card.

Check in Questions

How many passengers are checking in with you?

Would you like to check any bags?

Do you have any carry-on luggage?

What time does my flight leave?

What is my boarding gate?





Business

It is usually at the front of the plane. Tickets are generally more expensive.



Economy or Coach

This is where most people sit. It can be crowded and stressful.



First class: Travelling in style

First class tickets are usually for long-haul flights only and are often prohibitively expensive.

AIRLINE

Also called carrier. It is the name of the company.

ARRIVALS

When planes land people go here.

TO BOARD

To enter the aircraft, usually in order of seat number or by class.

BOARDING PASS

Your ticket to get on the plane.



DEPARTURES



ARRIVALS



BAGGAGE

CARRY ON

They are the small pieces of luggage are supposed to fit in the overhead bins.

TRAYTABLE

The little table in the seat in front of you.

WINDOW OR AISLE?

Do you want to see or do you want to walk?

CONVEYOR BELT

Also called the baggage carousel.



“

— Massive JFK security agent
“Excuse me, Sir, would you
mind opening your bag
please?”

TIPS FOR CUSTOMS

1. Be polite
2. No phones or electronics
3. Always tell the truth



5 typical questions

➤ **What is the purpose of your trip?**

The customs officer wants to know if you have the right visa (business or pleasure)

➤ **How long do you intend to stay?**

Short-term vs Long-term. The customs officer might ask about your activities or return flight.

➤ **Where will you be staying?**

This is where you would answer the name of your hotel or the relative/friend that you're staying with. Make sure you have it written down because you cannot use your phone!

Don't be embarrassed to ask for repetition

5 typical questions

➤ **What is your occupation?**

They ask this question to check if you have the financial capacity to manage your trip. The officer might also ask you if you intend to work while there.

➤ **Do you have anything to declare?**

Many articles might be restricted or even forbidden. Always make sure to check before packing them!

Don't be embarrassed to ask for repetition

A typical Customs chat

How to not sound suspicious



- May I see your passport please?
- Of course, here it is.
- Where are you coming from?
- From London, UK
- What is the purpose of your trip?
- I'm here on holiday.
- Enjoy your stay, welcome to New York.

DELAY

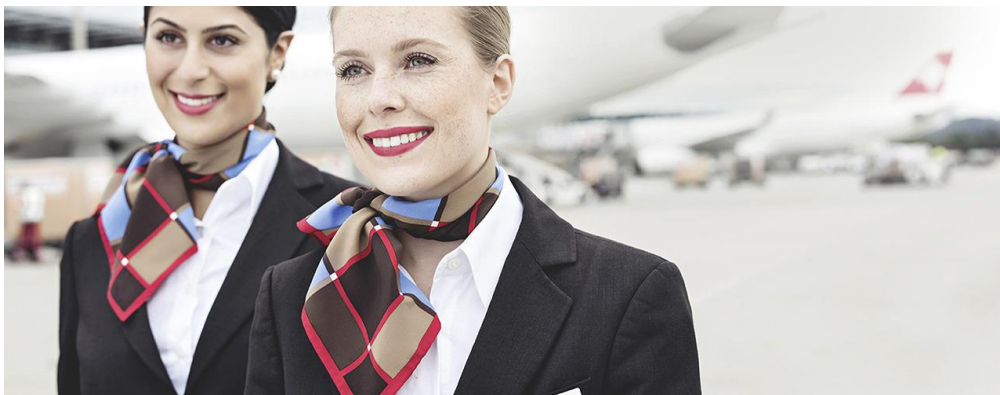
Sometimes our flight has a delay or we can also say that our flight is delayed.





Airplane

Useful vocabulary



The cabin crew

- You:** Excuse me, could I ask you something please?
- Flight attendant:** I would be happy to help you with anything you might need.
- You:** Would it be possible to change my seat so I could sit with my husband/wife?
- Flight attendant** That shouldn't be a problem, but let me check and get back to you.
- You:** Of course, thank you so much.
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Always be polite!

Remember that English speakers are very indirect, in nearly all contexts. Please and thank you go a long way.

Types of seats

1. Rows: Exit row vs Bulkhead?
 2. Window seats
 3. Aisle seats
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At the hotel

Valuable vocabulary & phrases



Hotel



Suite

A large hotel room



Full/Half Board

A room with a meal plan



Hotel



When is high/low season in...

Benidorm
Formigal
Pamplona



A “relaxing” beach holiday

Services & Amenities

- laundry
- drycleaner
- wake-up call
- gift shop
- spa
- pool



Hotel

Vocabulary

Hotel



In your room

Services

Would you like to order room service?

Could you do /clean my room today?

Amenities

Do you need extra towels?

Does the room have a toothbrush/hairedryer/iron?

Remember that we always use 'please'

Airplane review



Learning the lingo

	SIGNIFICADO
Would you like to have headphones	¿Quiere auriculares?
You will find a blanket and pillows on your seat	Encontrarás una manta y unas almohadas en su asiento.
Do I need to fill out an arrival form?	¿Necesito completar un formulario de llegada?
Could I have some orange juice please?	Un zumo de naranja, por favor.
What time are we expected to land?	¿A qué hora se espera que aterricemos?
The nearest bathroom is in front of you.	El baño más cercano está frente a ti.
Would you prefer the chicken or the pasta?	¿Prefiere pollo o pasta?
Please fasten your seatbelt.	Por favor abrochen sus cinturones.

Arrival review



Learning the lingo

FRASE	SIGNIFICADO
Do you know where I could find a map?	¿Sabe dónde podría encontrar un mapa?
Where is the currency exchange?	¿Dónde está el cambio de moneda?
Where is the bus/train stop?	¿Dónde está la parada de autobús?
Could you tell me where I could find a taxi/cab?	¿Dónde podría encontrar un taxi?
I would like to go to _____	Me gustaría ir a _____
How much will that cost?	¿Cuánto costará?
Can we drive past (famous place) on the way?	¿Podemos pasar (lugar famoso) en el camino?
How much do you I owe you?	¿Cuánto le debo?
Keep the change!	¡Quédese con el cambio!

Hotel Review



Learning the lingo

FRASE	SIGNIFICADO
Good afternoon, I have a reservation under the name of _____	Buenas tardes, tengo una reserva a nombre de _____
Does the room come with a shared or private bathroom?	¿La habitación cuenta con baño compartido o privado?
I would like a queen bed, please.	Me gustaría una cama de matrimonio, por favor.
I would like two double beds, please	Quisiera dos camas dobles, por favor.
What floor is the room on?	¿En qué piso está la habitación?
Where are the elevators?	¿Dónde están los ascensores?
What is the password for the wifi?	¿Cuál es la contraseña para el wifi?
What time is check out?	¿Cuándo hay que dejar del hotel?



Please remember

Always be on time



“Better late than never” – Except for an international flight

A white toy airplane with a blue body and four engines is positioned diagonally across the left side of the slide. It is resting on a light blue background that is part of a larger geometric design consisting of overlapping blue and white triangles.

Thanks!

Does anyone have any questions?